



## AGENDA ITEM NO. 11

### FILWOOD, KNOWLE AND WINDMILL HILL NEIGHBOURHOOD PARTNERSHIP

12 March 2013

**Report of:** Gemma Dando, Service Manager, Neighbourhood Partnerships

**Title:** Better Neighbourhood Working

**Officer presenting report:**

#### RECOMMENDATION

That the Neighbourhood Partnership notes that an improved way of neighbourhood working will start across the city from May/June 2013.

That the priorities that the neighbourhood working team will tackle will be chosen by the Neighbourhood Partnership in September 2013, and will bring together existing neighbourhood priorities (Community Safety, Cleanliness, NP priorities).

1. The council has been piloting a new approach to neighbourhood working since 1 October 2012 in the central and east areas of Bristol. The pilot is testing out how to bring council officers together to better tackle neighbourhood priorities in a quick, efficient, consistent way.
2. So far, the pilot has been successful in tackling neighbourhood priorities in a quick, efficient and effective way. For example, in the first three months of the pilot, 6 area wide priorities, 17 local priorities, 10 targeted operations and a variety of other work was delivered in addition to existing work, showing that better neighbourhood working can deliver more for neighbourhoods.
3. Examples of issues that have been tackled during the pilot include:
  - a. Littering, fly tipping, waste – wide variety of different issues
  - b. Highway obstructions
  - c. ASB related to licensed premises/night time
  - d. Vice, kerb crawling and sex litter

- e. Vehicles for sale / nuisance vehicles
  - f. Noise
  - g. Dog fouling
  - h. Issues on lanes – litter, ASB, dangerous structures, fly tipping
4. From May 2013, the new approach to neighbourhood working will be implemented across Bristol, based on the learning and successes of the pilot.
5. Neighbourhood working areas are as follows:

| <b>Neighbourhood working area</b> | <b>Neighbourhood Partnership areas</b>                                                                                                                       |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>North</b>                      | Avonmouth and Kingsweston<br>Henbury and Southmead<br>Horfield and Lockleaze<br>Bishopston Cotham and Redland<br>Henleaze, Stoke Bishop and Westbury on Trym |
| <b>Central (pilot area)</b>       | Cabot, Clifton and Clifton East<br>Ashley, Easton and Lawrence Hill<br>St George<br>Greater Fishponds                                                        |
| <b>South</b>                      | Filwood, Knowle, and Windmill Hill<br>Greater Bedminster<br>Greater Brislington<br>Hengrove and Stockwood<br>Dundry View                                     |

6. Each neighbourhood working area will be served by a neighbourhood team of existing staff whose role it is to manage neighbourhoods by informal and formal means. Officers will undertake positive, pro-active work and share responsibility within this team for a wide variety of neighbourhood issues. There will be approximately 30-40 staff allocated to each neighbourhood working area.
7. The neighbourhood teams will have excellent links to other officers and partners – the pilot has helped develop some of these links. This will ensure that specialist officers can be brought to work alongside the neighbourhood team when required, and that matters can be escalated to specialist services if necessary.
8. Neighbourhood Partnerships will choose priorities for the neighbourhood team to work on, and will receive regular progress reports. These priorities will incorporate existing priorities and priority setting processes

(for example community safety priorities and priority setting will be incorporated into the neighbourhood priorities).

### **Equalities impact statement**

9. Equalities impact assessment screening forms have been completed for the Better Neighbourhood Working pilot and full impact assessments are being completed for both staff and local community impact for rolling out the pilot across the city. Assessing equalities implications will form an ongoing workstream in the neighbourhood working project.